

Custodial Correctional Officer



What will I be doing?

The rewarding role of a custodial correctional officer allows you to contribute to the safe, secure and efficient operation of a correctional centre or facility (including court, hospital or external escorts). You will accept the challenge of working to ensure prisoners are managed safely and securely and act as an agent of change to stop the cycle of reoffending.

You will be a role model to prisoners and encourage them to amend their behaviours to rehabilitate, reintegrate and lead a successful, pro-social and crime-free life after prison.

Do I have what it takes?

Custodial correctional officers come from a variety different backgrounds

and are valued for their life experience, resilience and maturity. You must have empathy, be able to communicate well, and undertake your role ethically and professionally.

What training do I need?

In order for you to become a custodial correctional officer, you are required to complete the 10 week full-time Custodial Officer Entry Program (COEP) through the QCS Academy which consists of range of academic, scenario-based written and physical assessments.

Trainee custodial correctional officers are carefully selected and assessed through a comprehensive recruitment process, with intakes occurring year-round.

I'm qualified now what do I do?

Once you have passed all assessments and successfully completed the COEP you will be deployed to commence duty at an appointed correctional location.

Over the next 10 months you will expand your skills and knowledge with further training and development, and demonstrate competence to complete the Certificate III in Correctional Practice (Custodial).

