

# Probation Services Officer



## What will I be doing?

As a probation services officer you will be responsible for managing offenders who require supervision within the community according to orders made by a court or the Parole Board Queensland.

Probation service officers specialise in engaging offenders to motivate positive behaviours and promote successful outcomes on their orders.

The role of a probation services officer also includes supervising offenders completing community service, work development and SPER orders.

Probation services officers coordinate and liaise with local councils and community stakeholders to facilitate appropriate community service projects, providing much-needed labour to the

community, while giving offenders the opportunity to gain work skills.

## Do I have what it takes?

Our teams are in contact with multiple offenders on a day to day basis.

Some offenders have never had a structured daily routine. Probation services officers help instill structure into their day by assisting to develop planning and organisational skills as well as interpersonal and negotiation skills. This helps offenders to gain confidence, self-pride, and a sense of accomplishment once the order is complete, setting them up to gain employment and make positive life choices which reduce their chances of reoffending.

## What training do I need?

There is no mandatory qualification requirement for the role of probation services officer.

Once you have attained a position within Community Corrections you will also be given the opportunity to complete a Certificate IV in Correctional Practice through the QCS Academy.

