

Will there be changes to AGCC visits sessions from 1 July 2020?

Very little will change!

For further information on any changes to visits at AGCC after 1 July 2020, please speak to the friendly visits staff for guidance and further information.

07 3212 0472

Monday to Friday between

8.30am – 12.00pm or 12.30 – 5.00pm

Visits sessions at AGCC will commence in the near future however will be subject to restrictions/guidelines relating to COVID-19

Due to the transition of AGCC to QCS operations, there will be some changes to the visits process:

- The application process will include the requirement to provide your fingerprint and photo (biometrics).
- The expectations on dress and behaviour will not change.
- You can continue to bring up to \$20 for purchases out of the visits vending machines.
- You will be required to consent to a general search prior to entry to AGCC.
- If you test positive on the ION scan machine, you will be offered a non-contact or you can elect to cancel your visit.
- If you test positive on 3 or more occasions your visits at AGCC will be reviewed and may be suspended or cancelled.
- Any attempts to introduce prohibited items through visits will be referred to the Police and you could be arrested and face criminal charges.



Will there be changes to enrolling or booking a visit to AGCC?

No!
But you *will* be required to register your fingerprint prior to July 1

For further information on enrolling to the biometrics system at AGCC please contact the visits centre at AGCC:

07 3212 0472

Monday to Friday between

8.30am – 12.00pm or 12.30 – 5.00pm

- When AGCC transitions to QCS operations, **you will be able to visit the centre the same way**, however we will require some further information from you.
- When applying to be a visitor at AGCC **you will be required to have your fingerprint scanned** to enrol in the biometric system. QCS utilise biometric entry, which will be installed at AGCC.
- You will also need to **have your photograph taken** as part of this process.
- If you are already a visitor at AGCC, you will be required to provide this information **prior to 1 July 2020**.
- This can be done by contacting the visits processing staff (07 3212 0472) at AGCC **from 1 June 2020** and organising a suitable time to complete the registration.
- Please **ensure that you have valid personal identification** with you when you attend AGCC to complete the process.
- **All persons** (including employees, visitors and contractors) are required to provide their fingerprint to gain entry to a QCS correctional centre.

