

QCS CONNECT

QCS is rolling out a new digital solution to enhance the way people subject to parole and other community based orders are supervised.

The new solution, known as QCS Connect, will see a significant uplift in digitisation and self-service capabilities through the installation of new digital kiosks in Community Corrections offices and a number of reporting locations around the State.

The solution also includes a secure portal which individuals on supervision can log into via an application on their smartphone where they can view information regarding their supervision and access services to assist in their rehabilitation.

Supervised individuals will be able to use QCS Connect to:



View scheduled appointments, including those with external service providers



View current Order details, including the conditions they are subject to



View the balance of their community service hours



Access documents and information specific to their supervision, such as referrals to programs and interventions



Receive digital appointment notifications and automatic reminders



Report biometrically (where this has been assessed as a suitable reporting method for the individual)

QCS Connect will not replace face-to-face supervision of individuals. Instead, it will provide several new tools for Community Corrections officers to provide supervised individuals with as much support as possible to successfully complete their order and reduce their likelihood of reoffending.

